



RE: Water Service Line Material Notice

Dear Neighbor,

For more than 120 years, the City of Tallahassee has been providing our community with clean, safe, and reliable drinking water. Our commitment and our passion run deep – from rigorous testing and advanced technology to national and international certifications for environmental protection.

Since 1991, the U.S. Environmental Protection Agency (EPA) Lead and Copper Rule has established guidelines to minimize lead and copper in drinking water across the United States. The City's delivery of water to customers consistently meets all of these and other regulatory health-based standards, and there is no record of lead in City-owned water service lines.

This notice contains important information about your drinking water that is required by the EPA's Lead and Copper Rule Revisions (LCRR). You are required to share this information with anyone who drinks and/or cooks using water at this property. In addition, property managers are required to post and share with residents and tenants, as applicable.

In accordance with the EPA's LCRR applicable to all water utilities nationwide, the City is working to identify service line materials throughout the water system. Based on a review of historical records and water system plans, the City has developed an inventory of utility-owned and customer-owned water service line materials. To view this inventory, please visit: Talgov.com/WaterServiceLines.

As a result of the work done for our LCRR program, the City has determined that either a part or all of the water service line that connects your property to the water main is made from unknown material. This material may be lead or galvanized pipe that was previously connected to lead.

People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water. However, we want to assure customers that the City carefully regulates the water chemistry to ensure lead levels remain well below federal regulatory limits at our treatment facilities and throughout the water distribution system.

To help the City refine the service line inventory and clarify your service line material, please complete the survey that is included at Talgov.com/WaterServiceLines.

On the reverse are additional EPA recommended steps you can take if concerned about potential exposure to lead. City of Tallahassee water quality experts are always available to help customers and answer any questions. You can email us at DrinkingWater@Talgov.com or call 850-891-5271.

Jennifer E.C. Porter, P.E., CPM
Manager – Water Operations
Underground Utilities & Public Infrastructure
City of Tallahassee



Reduce risk of exposure to lead.

Below are recommended steps you can take, separately or in combination, if concerned about lead in your drinking water. This is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

- Use a filter certified by an American National Standards Institute (ANSI) accredited certifier to reduce lead, which is effective in reducing lead exposure (ANSI 53).
- Clean your faucet aerator to get rid of sediment, debris, and possible lead particles.
- Use cold water for drinking, cooking and preparing baby formula, as lead dissolves more easily into hot water. Boiling water does not remove lead.
- Run the tap before use to flush water through the service line and plumbing. Taking a shower, running the dishwasher or flushing the toilet will also flush your lines.
- For more information on reducing lead exposure from drinking water or other sources, visit EPA.gov/Lead.

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Identify your customer side water service line material.

Residents with water service lines of unknown material are encouraged to learn more and complete a survey at Talgov.com/WaterServiceLines. City of Tallahassee water quality experts are available to answer questions by email at DrinkingWater@Talgov.com or by phone at 850-891-5271.

Test your water at no cost.

The City offers resources to help customers gather more information about water quality in their homes, including free in-home water quality testing. To request an in-home water quality test from the City, please visit Talgov.com/WaterServiceLines. Appointments for in-home water quality testing can also be made by calling 850-891-1200.